



## Defective Return Goods Authorization Form

Defective Product refers to product that upon customer receipt or initial install had either a functional or cosmetic defect that did not meet Moen’s standards or product specification. Defective does not refer to product that has failed during normal operation or defects which result from customer neglect or abuse.

**For product wear out failures please contact 1-877-MoenPro.**

### Customer Information

Customer Name*		Store Number	Contact Person*	
Street Address*		City	State	Zip*
Phone Number*	Email Address	Fax Number	Date	

### Return Information

Line	Model Number	Qty.	Brief description of defect
1			
2			
3			
4			
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25			

Customer Debit No.	<p>Submit completed form to: <b>documents.return@moen.com</b> or fax to 1-800-718-6636. Credits will not be processed without approval; Extended Credit paid reflects customer net price paid (less discounts). Returns will not be processed without product Model No., Purchase Order No, and identification of defect. For questions regarding submission please contact your local Moen Representative</p>
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